Steven C. Iwig 10323 Caminito Goma San Diego, CA 92131 (951) 813-8056 Cel (858)433-0106 Home steve@iwig.us

- \* Windows\Linux\Mac Desktop Installation Repair Configuration Support
- \* Desktop Laptop Netbook Tablet/iPad Server Smart Phone Support
- \* Systems Imaging and Deployment
- \* Off The Shelf/Open Source/Modular Software Installation Configuration
- \* Peripheral Installation Configuration
- \* Networking Wired/Wireless Router Switches Hubs
- \* Printer Installation Laser Printer Repair
- \* Customer Relations and Support Expertise
- \* Trouble Ticket Accountability
- \* Systems Inventory and Proper Disposal

## **Specialized Training**

CompTIA A+ IT Technician Certified, Windows Vista Deployment, Windows 2000 Server and Professional Training Certificate, Macintosh Basics, Network General Sniffer LAN/WAN Protocols, Novell CNA Netware 3.xx, HP Printer Repair

## <u>Professional Experience</u>

8/10 – 7/11 Staples #1112, Pacific Beach, CA PC Technician & Sales Consultant  06/09 – 01/10 Warner Unified School District, Warner Springs, CA Computer Network Technician  02/09 – 04/09 Bank of America – Net Tech Consultants Inc. Brea, CA Systems Refresh Technician  01/08 – Present Computer Consulting – Self Employment  01/07 – 08/08 Mount San Jacinto College – San Jacinto, CA Assistant Computer Network Coordinator  12/05 -11/06 Beaumont High School – Beaumont, CA Computer Network Coordinator  06/98 – 10/05 The Scripps Research Institute – La Jolla, CA Senior Systems Administrator – Windows Group Lead Technician  02/95 – 06/98 San Diego State University – San Diego, CA Network Analyst  1988 – 1995 Various IT based jobs.	10/31 – Present	Johnson Elementary Magnet School – San Diego, CA Network Technician
Computer Network Technician  02/09 – 04/09  Bank of America – Net Tech Consultants Inc. Brea, CA Systems Refresh Technician  01/08 – Present  Computer Consulting – Self Employment  01/07 – 08/08  Mount San Jacinto College – San Jacinto, CA Assistant Computer Network Coordinator  12/05 -11/06  Beaumont High School – Beaumont, CA Computer Network Coordinator  06/98 – 10/05  The Scripps Research Institute – La Jolla, CA Senior Systems Administrator – Windows Group Lead Technician  02/95 – 06/98  San Diego State University – San Diego, CA Network Analyst	8/10 – 7/11	
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Senior Systems Administrator – Windows Group Lead Technician  02/95 – 06/98  San Diego State University – San Diego, CA Network Analyst	12/05 -11/06	
Network Analyst	06/98 – 10/05	
1988 – 1995 Various IT based jobs.	02/95 – 06/98	
	1988 – 1995	Various IT based jobs.

## Other Experience

United States Marine Corps Veteran 1981-1986 Boy Scouts of America – Cub and Boy Scout Volunteer Leader 2003-2010